

Jaelyn D. Porfilio

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EXPERIENCE

Rhode Island Department of Health, Providence, RI

August 2020–present

Chief Operating Officer for COVID Operations

- Oversee COVID operations unit of over 1300 staff (inclusive of state employees and contractors) and budget of over \$150M; manage six direct reports
- Manage COVID operations across five teams: testing, contact tracing, vaccines, treatment, and healthcare system coordination
- Drive priorities with COVID leadership team and improve operations based on key public health metrics
- Key accomplishments include:
 - Increased the number of tests conducted per day in Rhode Island more than 3x between August and January
 - In first month, increased from ~50% to >75% of positive cases reached for contact tracing within 24 hours; implemented text message notification for test results and close contacts
 - Designed and executed a K-12 public health system that supported school reopening in September, including same-day test appointments with same-day results and dedicated contact tracing with customer service for schools and districts
 - Launched monoclonal antibody treatment program to prevent COVID hospitalizations, increasing treatments given per week in Rhode Island 10x between end of November and mid-January
 - Launched Rhode Island’s vaccine program, ranked 15th in the country for 1st dose administration per capita and 7th in 2nd dose administration per capita as of 1/20/21

Rhode Island State Government, Providence, RI

March 2020–August 2020

Lead, Project Management Office (PMO), COVID-19 Response

- Supported management of the fifteen RI COVID response workstreams including testing, contact tracing, technology enablement, community mitigation, business readiness, education readiness, supplies, and data and analytics
- Directly managed the PMO for Rhode Island’s “whole-of-government” response to COVID, spanning ten state agencies and team of twelve project managers
- Drove strategic priorities by aligning the response to the Governor’s goals
- Developed and led governance structures to support the fast-paced and comprehensive response
- Key accomplishments include:
 - Designed and executed the process to develop and implement public health and economic restrictions across three phases of reopening, following Rhode Island’s stay-at-home order
 - Led the production of ten weekly, data-driven briefings for the Governor and key cabinet members to shape response strategy and address the highest priority issues
 - Developed and launched the data dashboard initiative that produces a suite of dashboards three times a week to support decision-making and operations
 - Developed and launched team, processes, and tailored operations focused on Rhode Island’s hardest hit communities (Central Falls, Pawtucket, and Providence) to support equity throughout the COVID response

Rhode Island Department of Environmental Management (DEM), Providence, RI

August 2019–March 2020

Chief of Staff

- Supported management of Department of 400 employees and a budget of over \$100M; managed one direct report
- Drove strategic priorities by managing and aligning the activities of DEM to the Director’s goals
- Improved operations and staff engagement, including through standardizing processes and launching new initiatives
- Key accomplishments include:
 - Developed \$74M bond proposal to support parks and beaches, clean water, and the green economy; passed by the legislature in 2020 and up for approval by voters March 2021
 - Established and led cross-agency internal governance structure for climate-change policy

Rhode Island Office of the Governor, Providence, RI

July 2017–August 2019

Policy Advisor

Portfolio: Executive Office of Health and Human Services, including Medicaid; Department of Human Services, including the Division of Elderly Affairs; Office of the Health Insurance Commissioner; HealthSource RI; Department of Environmental Management; Office of Energy Resources; Division of Public Utilities and Carriers; Coastal Resources Management Council; and Rhode Island Infrastructure Bank

- Managed multiple priorities across agencies, including setting workplans and briefing the Governor
- Drove policy development on Governor’s strategic priorities, led working groups, and developed recommendations
- Acted as liaison between state agencies and the Governor’s office
- Key accomplishments include:
 - Protected the Affordable Care Act in Rhode Island through a reinsurance program, State individual mandate, and consumer protections; passed by the legislature summer 2019
 - Established a target for healthcare spending growth in Rhode Island; codified via Executive Order in February 2019
 - Launched a “parks initiative” to transform Rhode Island’s underfunded parks system, including increased revenue generation and investment in staffing and infrastructure; passed by the legislature summer 2019

McKinsey & Company, Boston, MA

September 2015–July 2017

Business Analyst

- Led projects, developed workplans, developed program budgets, and facilitated client meetings
- Managed members of assigned consulting teams, including three-person analytics team
- Led pro-bono consulting work for Catapult, a summer entrepreneurship program for high school students
- Recruited candidates to the company and supported the hiring process

Sample Casework

Public Sector—Healthcare

Primary focus: design of innovative delivery model focused on specific populations

- Structured options for and advised on end-to-end design decisions, including sources of value, financial feasibility, and infrastructure needs; synthesized holistic view of design in discussion with senior clients
- Managed three-person analytics team in delivering in-depth claims analysis

Public Sector—Healthcare

Primary focus: strategic approach to payment and care models

- Built model for fifteen potential actions to understand impact on budget, stakeholders, and care delivery
- Identified key operational considerations and developed roadmap for implementation

McKinsey Youth Leadership Forum

- Co-organized and facilitated program for high school students in partnership with the Greater Boston Food Bank

EDUCATION

Williams College, Williamstown, MA

BA in Computer Science and Mathematics, magna cum laude, June 2015

- GPA: 3.85/4.00; Major GPA: 3.90/4.00 (Dean's List all semesters); Phi Beta Kappa
- Highest Honors in computer science senior thesis, "A Combinatorial Characterization of Heapability"

SUPPORTING ACTIVITIES

Big Brother Big Sister Rhode Island, Mentor

April 2019–present

Stepping Stone through Youth and Education Corps, tutor for Stepping Stone

2016–2017