

Contact

www.linkedin.com/in/andreachapman (LinkedIn)

Top Skills

Program Management
Change Management
SDLC

Andrea Chapman

Principal Deputy Director at Office of Refugee Resettlement
Washington, District of Columbia, United States

Summary

Strategy & Execution

Expert in designing strategies and roadmaps to achieve business results, and in the rigorous execution of change management disciplines.

Program Management

Seasoned Program Manager with wide management, operational, IT and business improvement experience in the financial services sector. Regarded for the ability to drive process, and to develop and motivate high-performance teams.

Experience

Office of Refugee Resettlement, Health & Human Services

Principal Deputy Director

September 2021 - Present (2 years)

Washington, District of Columbia, United States

Centers for Medicare & Medicaid Services

Director, Office of Strategy, Performance & Results

December 2016 - August 2021 (4 years 9 months)

Washington D.C. Metro Area

Internal Revenue Service

Senior Advisor, Legislative Affairs

2013 - 2016 (3 years)

US Senate Committee on Finance

Brookings Institution Fellow

2012 - 2013 (1 year)

Develop legislative policy and initiatives in support of tax reform, administration and enforcement.

Internal Revenue Service

Senior Program Manager

2009 - 2012 (3 years)

Department of Treasury, Internal Revenue Service

Management Consultant, Strategy & Change

2008 - 2009 (1 year)

Architect the organizational change approach and provide leadership for large scale IT & business transformation programs within the federal government.

Fannie Mae & Freddie Mac

12 years

Management Consultant, Program Management

2006 - 2008 (2 years)

Develop and direct plans addressing operational and financial control deficiencies, control testing efforts, risk assessment and integration of SOX compliancy into baseline operations.

Director, Business Technology Partner

1996 - 2006 (10 years)

Develop and drive strategic and tactical planning, IT development, and operations for Capital Market and Operational Risk Management business lines.

Education

University of Maryland

B.A., Government & Politics